

## **Notes on Zoom meeting 5.5.20**

### **Present**

Esther, Clare, Mags, David, Nigel, John, Sheila C, Anne, Ian, Trevor

- Trevor had asked if anyone could cut the grass at both surgeries on a temporary basis - David suggested asking Grant Howard, David actioning.
- Esther updated everyone on the Patient Access letter that will be sent to those not yet registered for this. The letter will alert the patient to expect a phone call from a PPG member to discuss how to use the service, the benefits and to elicit an email address and/or mobile number for future use if willing. Trevor will contact PPG members who have volunteered to do this when ready.
- The surgery will be closed on Friday 8th May for the VE Day celebrations
- Trevor reported the use of telephone and video for GPs to triage whether appointments in the surgery are necessary, or can be conducted solely by 'phone /video, has been well received. It's now possible to upload photos of skin complaints securely too. It's likely that these will continue in the future in the 'new normal'.
- Children under 11 years automatically have proxy access given to mother
- Over 50% of patients are using patient access
- The use of a new style 111 (not the current Covid use of it) has been given the go-ahead by the CCG. This is something that Trevor will update the PPG on in the future

### **Future meetings.**

It was decided that Zoom is working well enough for our meetings and the next one will be slightly more formal, with an agenda and at the time of 18.30h.

Next date. June 16th 2020, 18.30h via Zoom.

Mags will email out the Zoom link for everyone.