

**Minutes of the Village Surgeries Group PPG, Tuesday, 18 February 2020,  
Tattenhall Surgery, 6.30pm**

**Present:** Esther Sadler-Williams (Chair), Clare Marsh (Vice Chair), Terri Hull (Secretary), Ian Waddington, David Hughes, Sheila Sheen, Sheila Caddy, Nikki Roseblade, Suzy Leaman, Julie Carmichael and Katherine Hussey (Brightlife - Social Prescriber Co-ordinator).

**Apologies:** Trevor Ferrigno, Mags Roseblade, Nigel Mitton, John Roberts, Anne Dawson, Gill Jones

**Welcome and Introduction to Katherine Hussey:**

Esther welcomed and introduced Katherine to the meeting. Katherine is the Social Prescriber Co-ordinator and she outlined her work.

Katherine identified the geographical area which this initiative covers. A clear objective is to decrease isolation and loneliness and to encourage support of the positive changes which are available in the community. This role is not clinical but more of a 'match-making service'. Following a first visit which can be as long as 2 hours and which can be the outcome of self-referral/ referral with consent; a home visit will take place as a 'get to know' session and which will support individuals in accessing services which are available. The key is in identifying individuals (*for information Sheila Sheen is now a volunteer with OPAL*) and this may well require further marketing strategies. A key focus is that the overarching services which are available complement each other e.g. with Claire Lockerbie's new role (HealthBox) as the Rural Alliance Social Prescribing Link Worker and with our Well-Being Co-ordinator, Leanne, etc. Katherine was thanked for her attendance and presentation.

**Matters Arising**

Confirmation that the VSG has paid for the 4 insertions into Tattenhall Parish Magazine. Other matters covered in the Agenda.

**Update from PPG Chairs Meeting and RA PPG**

Esther reported on the progress of the above.

On communications, there is a commitment to meet every 3 months and to set dates in advance. Future intentions on communication/approaches is a 'watch this space' scenario. We have reported previously on the agreed rotation cycle of the Rural Alliance PPG Chairs. Attendance at the first January meeting by the Malpas chair, however, was not particularly constructive or welcoming experience, comments which had been fed back to the RA. However, the subsequent February meeting was much more welcoming and helpful. It was subsequently emphasised that attendance at the RA was in support of individual PPGs and should not detract from them.

Advised - International Social Prescribing Day – Tattenhall, Barbour Institute, 12 March 2020.

Keen to increase the demographics of the PPG e.g. Youth PPG. School enrichment reported on – Heber and Tarporley. Noted that Ellesmere Port have a Youth PPG.

### **Newsletter Update**

Clare reported on the future Newsletter content and outstanding items. Clare thanked everyone for their inputs and particularly Nikki for her work in this respect.

### **Action Plan - Upcoming Survey**

Sheila Caddy reported on updates regarding the upcoming Patient Survey, accepting that comparison (in the main) would be 'like with like' questions.

It was agreed that a couple of further questions are required (as reported last month) and to ascertain whether the quarterly Newsletter was found to be useful.

Sheila reported that a further meeting to finalise the design and exact questions is required and she will **report back at March meeting** – it will then be necessary to code/test run etc. before implementation.

### **Appointments – Book on Day via 111 Service**

Deferred and **will be on March Agenda.**

### **Updates from the Practice**

- David Hughes reported on the negative experience of a near neighbour – it was agreed that to diffuse this situation, the Surgery should contact him.
- The need for a further drop-in regarding Patient Access was agreed and **will be on March Agenda.**
- Coronavirus – agreed that there may be a need to provide further updates through the VSG.
- Facebook Post – reported on the negative experience regarding a Facebook Post – Nikki monitoring/overseeing VSG Facebook Page.
- Future meeting dates discussed/updates to noticeboards which Ian/David oversee
  - Future Meetings 17 March, 7 April and 12 May.

**Date of next Meeting 17 March, Farndon, 6.30pm.**